



## **Budget Billing Program**

### **Town of Blackstone**

The Budget Billing Program is designed to help residential customers plan for their monthly utility bills in an affordable manner. The Budget Billing Program can help even out payments throughout the year, spreading the impact of the peak utility usage months of summer and winter.

#### **Eligibility Requirements:**

- Must be a residential customer with 6-month billing history at current location.
- Utility account must be current with no past due balances owed to the Town of Blackstone.

#### **How Will It Work:**

- When a customer enrolls into the program, we will calculate their budget amount based on the past 6 full months of bills and divide those amounts by twelve. This amount will be their monthly budget bill amount for the next 11 months.
- The month of April will be considered a "true up" month and any deferred balance will be due at this time. Any credits will be applied on the following month's bill.
- Budget Program plan will resume the following month with a newly calculated budget billing amount based on the most previous years' utility usage.
- Once the program takes effect, extensions and payment plans will no longer be offered to customers.

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**Terms & Conditions:**

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- Customer wishing to cancel program enrollment agrees to contact our office one month before cancellation.
- Customer agrees that account balance will be paid in full before service can be moved to a new location, should they decide to move.
- Customer who has a returned payment for insufficient funds, or whose payments are not made on time, agrees that their enrollment will be immediately withdrawn from the Budget Billing Program and full account balance will be due at this time. Customers who have been dropped from the program may reapply after 12 months of good standing.
- Customer agrees to a soft credit check to verify identity using [onlineutilityexchange.com](http://onlineutilityexchange.com).

**TOWN OF BLACKSTONE, VIRGINIA**

**APPLICATION FOR  
BUDGET BILLING PROGRAM**

Date: \_\_\_\_\_ 20 \_\_\_\_\_

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Account #: \_\_\_\_\_

Service #: \_\_\_\_\_

Social Security Number \_\_\_\_\_

Phone #: \_\_\_\_\_

**I request to be placed on the Budget Billing Program. I have received all the information associated with the program and I agree to all the terms and conditions.**

**By signing below, I hereby agree to be fully responsible for all fees, penalties, and any interest charged by the Town of Blackstone as a result of any unpaid utility charge. I understand that interest is accruing on any unpaid balance at \_\_\_\_%. I agree to pay any fees associated with collection of any unpaid balance, including, but not limited to any collection fees and attorney's fees. I further agree to a soft credit check to verify my identity using [onlineutilityexchange.com](http://onlineutilityexchange.com)**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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**FOR TOWN USE ONLY:**

6 Month Service \_\_\_\_\_

Copy of ID \_\_\_\_\_

\$0 Past Due Balances \_\_\_\_\_

Copy of SS Card \_\_\_\_\_

Approved \_\_\_\_\_ Declined \_\_\_\_\_

Budgeted Monthly Amount \_\_\_\_\_

Approved By: \_\_\_\_\_